

WHO TO CALL



Primary Numbers

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|-----------------------------------|------------------------------------|
| Emergency | 911 |
| ORCA Information Hotline | 305-367-6722 (305-367-ORCA) |
| ORCA Office | 305-367-3067 |
| Front Gate Information | 305-367-4492 |
| Guest Clearance | 305-367-2263 |
| Welcome Center | 305-367-4418 |
| Member Services (Public Safety) | 305-367-7343 |
| Public Safety Non-Emergency Calls | 305-367-2222 |
| Animal Related Calls | 305-367-4701 |
| Comcast Related Calls | 305-204-4316 or 1-(800)-XFINITY |
| All Other Calls | 305-367-3067 |

Specific Calls Handled by ORCA Staff Members

Accounting and Finance

| | | |
|---|--------------|-----------------------|
| Pablo Tirado , Director of Finance | 305-367-7326 | Ptirado@orcareef.com |
| Laura Lenhart , VP of Finance & Administration | 305-367-7323 | Llenhart@orcareef.com |

Animal Services – Grayvik Animal Center/ORCAT

| | | |
|--------------------------------------|--------------|----------------------------|
| Animal Emergencies - 24 hours | 305-665-2820 | MVS@msvhospital.com |
| Grayvik Center Appointments | 305-367-4701 | GrayvikCenter@orcareef.com |

Communications

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|--|--------------|----------------------|
| Angie Torres Moure , Director of Communications | 305-367-6304 | Atmoure@orcareef.com |
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Dog Park

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|--|--------------|----------------------|
| Dalia Garcia , Administrative Coordinator | 305-367-3067 | Dgarcia@orcareef.com |
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Human Resources

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|---|--------------|-----------------------|
| Gina Uresti , Human Resources Manager | 305-367-6315 | Guresti@orcareef.com |
| Yael Skinner , Senior Director of HR & Community Relations | 305-367-6310 | Yskinner@orcareef.com |

WHO TO CALL



Specific Calls Handled by ORCA Staff Members

(Continued)

Information Technology

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|---------------------------------------|--------------|---------------------|
| Michael Ogden , Director of IT | 305-676-3347 | Mogden@orcareef.com |
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North Key Largo Utility - NKLUC

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|--|--------------|-----------------------|
| Bill Midling , Assistant Plant Superintendent | 305-367-0011 | Bmidling@orcareef.com |
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Public Safety

| | | |
|---|--------------|-------------------------|
| Nancy Pickard , Administrative Commander | 305-676-3345 | Npickard@orcareef.com |
| Eddie Fernandez , Security Commander | 305-367-6303 | Efernandez@orcareef.com |
| Devorn Harris , Special Operations Commander | 305-367-7345 | Dharris@orcareef.com |
| Gil Hernandez , Fire Chief | 305-725-8900 | ghernandez@orcareef.com |
| Ariel Artime , VP/Public Safety & Operations | 305-367-7325 | Aartime@orcareef.com |

Public Works

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|--|--------------|-------------------------|
| Adriana Fernandez , Public Works Manager | 305-367-7338 | Afernandez@orcareef.com |
| Jeff Oeltjen , VP of Utilities and Public Works | 305-367-7337 | Joeltjen@orcareef.com |

ORCA Administrative Office

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|--|--------------|-----------------------|
| Dalia Garcia , Administrative Coordinator | 305-367-3067 | Dgarcia@orcareef.com |
| Simona Wallace , Membership & Administrative Coordinator | 305-367-7320 | Swallace@orcareef.com |
| Katherine Jackson , Director of Governance & Executive Business Partner | 305-367-7324 | Kjackson@orcareef.com |
| Juan Perez , ORCA President | 305-367-7342 | Jperez@orcareef.com |

Additional documents, such as By-Laws and Building Regulations available at www.ORCAreef.com